



The Boilermakers National Health and Welfare Fund understands the growing concern and fear surrounding the Novel Coronavirus (COVID-19). The Fund's Participants have an expedited mechanism for quick access to guidance and care. Amwell's online providers can help.

**Amwell is a great option for easy access to a physician from your computer or cell phone. The U.S. Centers for Disease Control (CDC) is recommending prior to going to a healthcare facility that you call a physician for guidance.** If you are experiencing symptoms and are concerned, Amwell can provide you with answers. Individuals that are determined to be medium or high risk of having the virus will be provided assistance in determining the next course of action and providers will help coordinate referrals for in-person care. If an individual is considered at low or no risk of having the virus, they will be given home care instructions and/or other treatments.

**No Cost.** The Amwell telehealth benefit allows you to have electronic video visits with a doctor by using the web or mobile app at no cost to you. Amwell doctors are available 24/7.

**Be prepared** and sign up in advance. To enroll, visit [www.amwell.com](http://www.amwell.com) or download the app. Be sure to use the service key BOILERMAKERS to ensure that your visit is *free of charge*.

**Amwell Screening & Treatment** *(Please be patient as wait times have increased due to the increased demand for healthcare services.)*

- While a diagnosis of COVID-19 cannot be confirmed, Amwell providers can evaluate your risk for the virus, answer questions, and recommend next steps.
- Assessments are based on guidelines from the CDC and the World Health Organization.

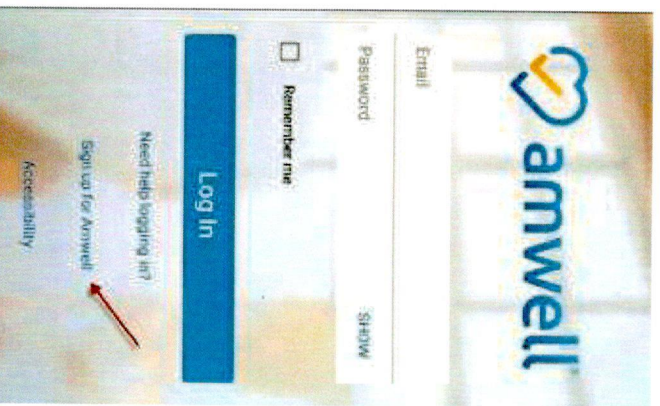
**For more information on the evolving situation:**

Visit the World Health Organization at [www.who.int](http://www.who.int) & the U.S. Centers for Disease Control (CDC) and Prevention at [www.cdc.gov](http://www.cdc.gov).

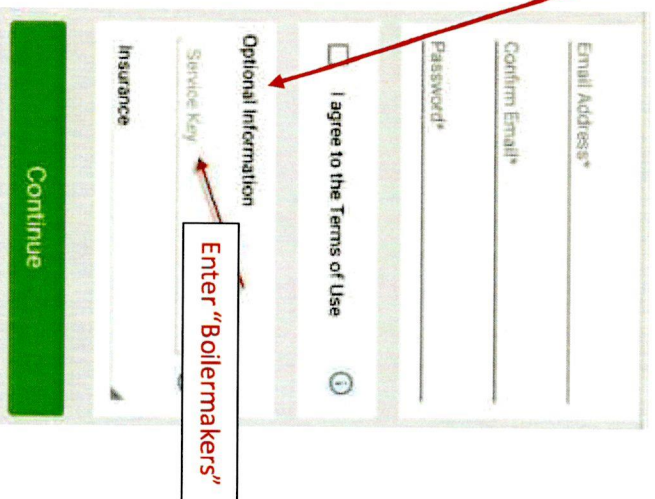
## AMWELL SIGN UP INSTRUCTIONS

### Mobile Device Sign Up:

- 1) Search the app store (iPhones) or google play (Android phones) for "Amwell" and download the app.
- 2) Click "Sign up for Amwell".



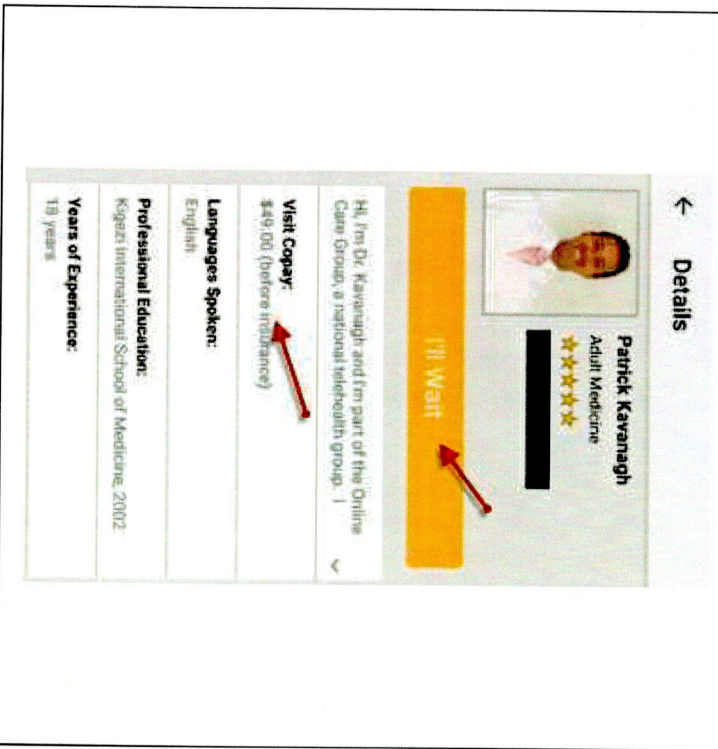
- 3) Fill out your personal information, create a password, and enter your insurance as "Cigna". Also, you must enter "Boilermakers" for your service key under "Optional information" to ensure the visit is free of charge. If you are required to pay for the visit, you need to go back and correct the service key.



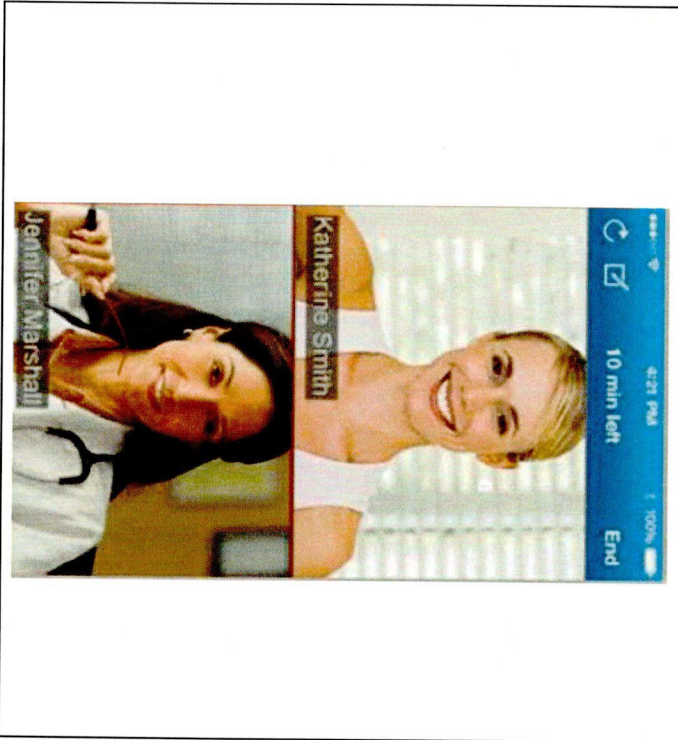
- 4) When you're ready to have a visit, after signing in, you will be shown a list of available providers to choose from.



5) After choosing a provider, his or her information will display. The service key "Boilermakers" that you entered during sign up, will override the copay amount displayed on this page. To continue with the provider, click "I'll Wait".

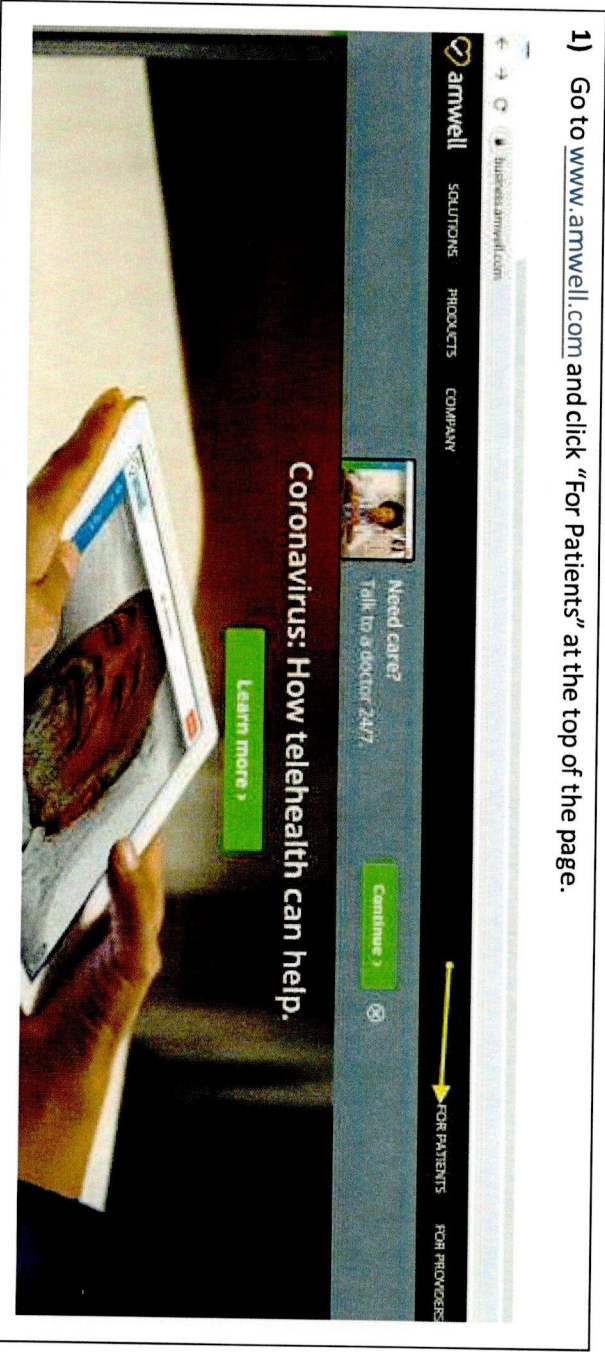


6) Informational videos will display while you wait for your provider to prepare for the visit. Due to the COVID-19 pandemic, please anticipate longer than usual wait times. When the provider becomes available, the provider will appear on your screen to begin your visit.

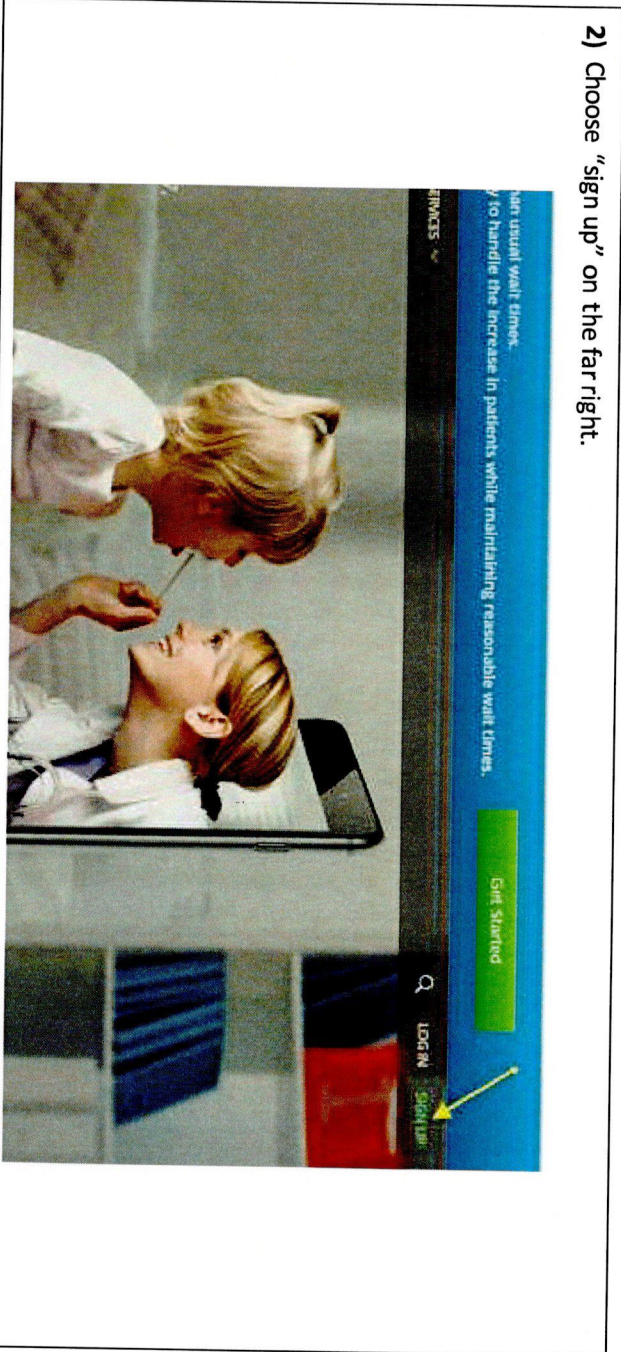


**To sign up on the web:**

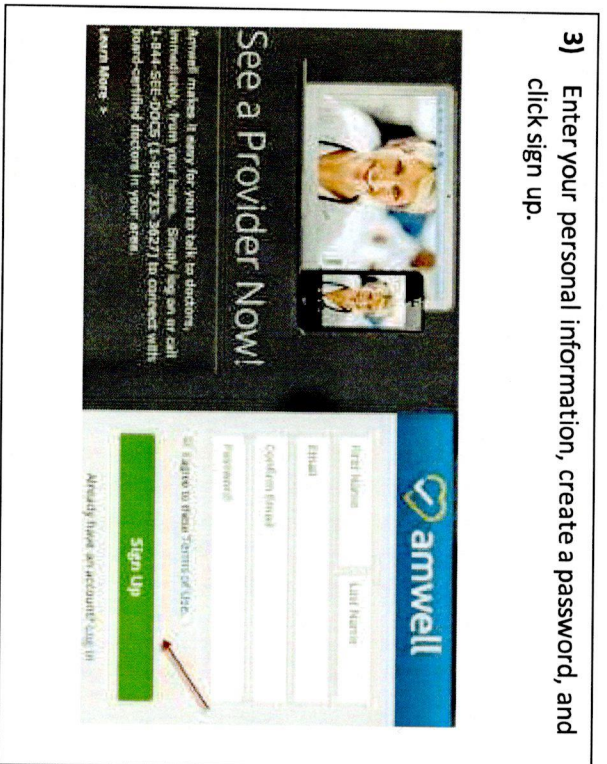
1) Go to [www.amwell.com](http://www.amwell.com) and click "For Patients" at the top of the page.



2) Choose "sign up" on the far right.



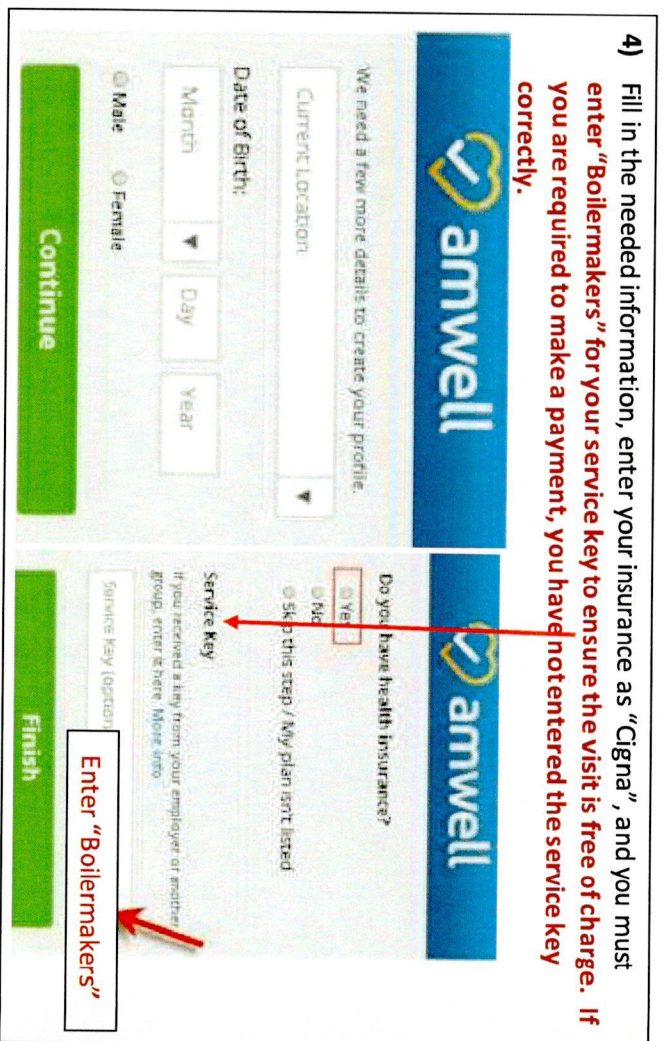
- 3) Enter your personal information, create a password, and click sign up.



- 5) When you're ready to have a visit, after signing in, you will be shown a list of available providers to choose from.



- 4) Fill in the needed information, enter your insurance as "Cigna", and you must enter "Boilermakers" for your service key to ensure the visit is free of charge. If you are required to make a payment, you have not entered the service key correctly.



- 6) After choosing a provider, informational videos will display while you wait for your provider to prepare for the visit. Due to the COVID-19 pandemic, please anticipate longer than usual wait times. When the provider becomes available, the provider will appear on your screen to begin your visit.

